

PW100 FAMILY SERVICES MAP

SHOP SERVICES	IN-SERVICE SUPPORT								
Engine MR&O	Field Activities (On Wing)	Field Activities (On Site)	Lease service	Component pooling	CUSTOMER SUPPORT	ENGINEERING SUPPORT	TRAINING	LOGISTICS SUPPORT	PERSONNEL SUPPORT
Full Engine	Troubleshooting	Engine Removal Installation support	Engine / Modules	LRU inventory availability leasing/exchange/refurbishment/sales	24/7 AOG support	Fleet Management	Engine Familiarization	Transportation arrangements	Certifying Staff
Modules	Engine parts Replacement & Repair	Engine parts Replacement & Repair	Engine configuration change	Storefront arrangements	Query answering / Help Desk	Dedicated Workscope Planning Guide	Engine troubleshooting	Material provisioning evaluation	Field Personnel
Components	Engine Fleet Inspection Program & Operational Actions	H.S.I.	Engines market research		Engine Fleet Monitoring Program analysis	Failure Analysis	Visual and Borescope Inspection	Parts / Compon Trading (Buying & selling)	
Engine/Module/component Refurbishment	Service Bulletin Embodiement	Service Bulletin Embodiement	On line booking service		Tech. / Economical Evaluations	Defect and Accident investigation	Human Factors	Tooling service (supply & repair)	
	Compr. / Gas Path Washing				TBO extension program	Service Bulletin evaluation	Continuous Improving (6Sigma)		
H.S.I. (Hot Section Inspection)	Borescope Inspection				On condition Transition Program	Power assurance check (PAC)			
Engine Testing	Scheduled Inspections and Routine Replacements				On Site Tech Rep.	Dedicated Maintenance Plan & Standard Practices application			
						Reliability Analysis			
						Reporting and Certifications			