

IN-SERVICE SUPPORT

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ON FIELD ACTIVITY	EXCHANGES				CUSTOMER SUPPORT	ENGINEERING SUPPORT	TRAINING	LOGISTICS SUPPORT	PERSONNEL SUPPORT	LEASING
Boroscope Inspection	Parts / Components				Query answering / Help Desk	Engine evaluation & On-watch-engine monitor program	Human Factors	Parts / Comp Trading (Buying & selling)	Stockroom Personnel	LRU's
Visual Inspection	LRU's				AOG support	Dedicated Workscope Planning Guide	B.S.I. (Boroscope Inspection)		Production Personnel	Modules
On wing engine run test	FUEL	OIL	AIR	ELEC	Troubleshooting / Vibration Analysis	Engine Condition & Trend Monitoring	Familiarization Courses	Unit transport (from & to Customers)	Engineering Personnel	Engines
SOAP Analysis. Debris / Chips eval.	Modules				Tech. / Economical Evaluations	TBO extension program	Cleaning & FPI/MPI Preparation	Inventory Management	Field Personnel	Tooling
Chip Detector Oil Filter Check & Replacement	Engines				Engine Fleet Monitoring Program	Dedicated Maintenance Plan & Standard Practices application	Engine: Hands-on		Certifying Staff	QEC
Fuel Filter Check	QEC				Time in service extension	Service Bulletin evaluation	Special Processes		Mechanics	
Service Bulletin Embodiement					Reporting and Certifications	Failure Analysis	CI Training (e.g. 6Sigma)		Boroscope Inspectors	
Compr. / Gas Path Washing						On Site Tech Rep.	Engine Module Change		Specialized Workers	
QEC Removal & Installation						Fleet Management				
On-wing / On site Engine repair						On condition Transition Program				
Engine Removal / Installation						Reliability Analysis				
						Defect and Accident investigation				
						AGE Design				
						MRO Tooling Design				